

# FAXTELLERPLUS™

## Frequently Asked Questions

### 1. What is FAXTellerPLUS?

FAXTellerPLUS is a brand new way for businesses to participate in remote deposit capture by using a standard fax machine with absolutely no hardware equipment or software to purchase or download.

### 2. What do I need to get started?

All you need is a fax machine, our dedicated fax number and your specially designed check carriers.

### 3. Does FAXTellerPlus handle low check volume?

FAXTellerPLUS was specifically designed for businesses with very low check volume, preferably less than 30 checks per day.

### 4. How does FAXTellerPlus work?

Place up to three checks inside your specially designed check carrier and fax both the front and back of the checks. The digitized image of the check is processed and you will receive a daily confirmation by fax

### 5. What if I already have a digital check scanner in place?

FAXTellerPLUS can be used in conjunction with scanners, lockbox and with recurring payments. These methods are not exclusive of one another and can be used together to provide a complete check processing package.

## Payment Gateway

Our Payment Gateway is designed so you can combine only the services you need for a complete payment processing experience.

### Remote Deposit Capture

- ARC Check21 PLUS – IRD capabilities
- BOC Check21 PLUS – IRD capabilities
- Check21IRD Only Processing
- FAXTellerPLUS

### ACH Processing

- Automated Recurring Payments
- Web Checks
- Telephone Checks
- Point of Sale

### Returned Item Processing

- Centralized Returns
- NSF Check Re-presentation

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